



HISTORIC CHARLESTON FOUNDATION

TICKET SALES POLICY

The following policy applies to all 2020 Festival of Houses and Gardens and Charleston Antiques Show event ticket sales.

1. All ticket sales are final. No cancellations. No refunds.
2. No tickets are mailed in advance. Your email confirmation is your proof of purchase. Please print/save as you will need to show proof of purchase for admission.
3. All events occur rain or shine.
4. TOUR ticketholders must pick up TOUR maps and credentials at the Festival ticket office between March 9th and April 18th, 2020. Please present proof of purchase (email confirmation) and a photo ID to receive your TOUR map and credentials. Each person on a TOUR must have valid credentials for admission to tour properties. (To avoid long lines at the ticket office, pick up your TOUR credentials between 9 am and 11 am or after 2 pm. You may pick up credentials on any date between March 9th and April 18th.)
5. Ticketholders to all other Festival events will be asked to present proof of purchase (email confirmation) and a photo ID at the event venue for admission. This includes tickets to Live Like a Local events, Food for Thought Luncheon Lectures, and Morning History Walks.
6. If you are unable to use your Festival tickets, you may contact the HCF ticket office prior to April 30, 2020 to activate one of these options:
 - a. Exchange your unused tickets for another event during the 2020 Festival for a processing fee of \$10 per ticket plus the price difference, contingent upon availability and approval. Refunds are not given for exchanges to lower-priced tickets.
 - b. Donate your unused tickets to HCF as a tax-deductible gift. An acknowledgment of your gift will be provided.

Questions? Need more information?

EMAIL: FestivalTicketOffice@HistoricCharleston.org

PHONE: 843.722.3405

MAILING ADDRESS: Historic Charleston Foundation | PO Box 1120 | Charleston, SC 29402